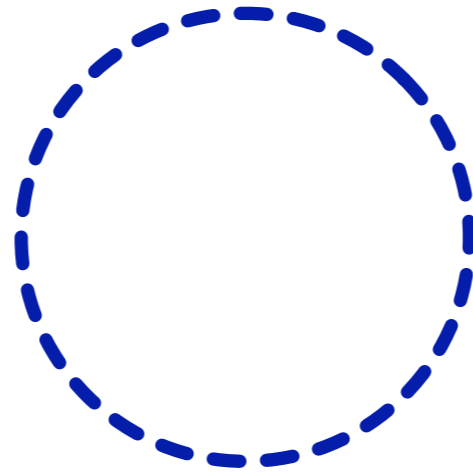


Thoughtful Answers to Difficult Questions: A Modified Delphi Process in Action

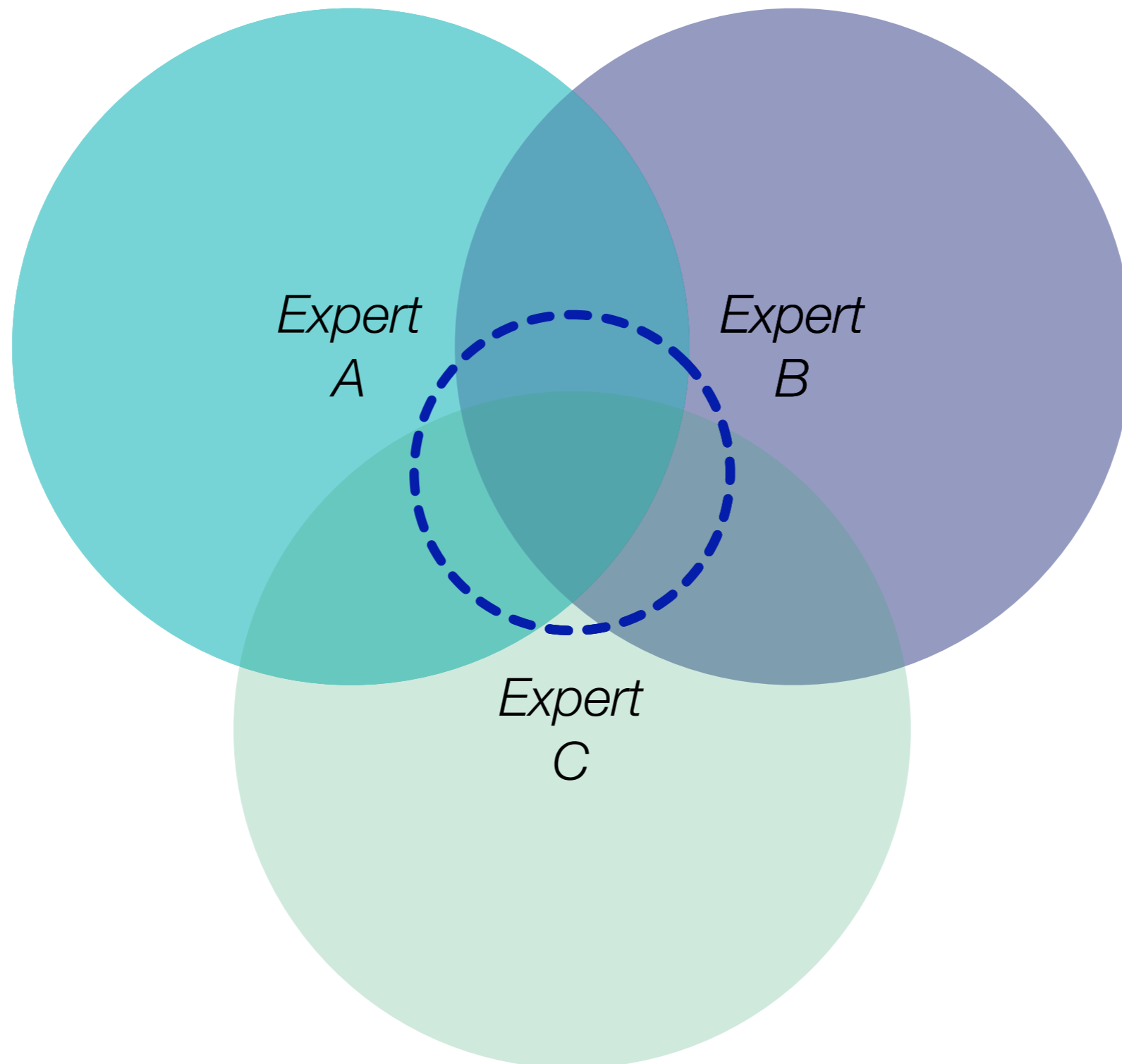
Ruben R. Puentedura, Ph.D.

The Delphi Method

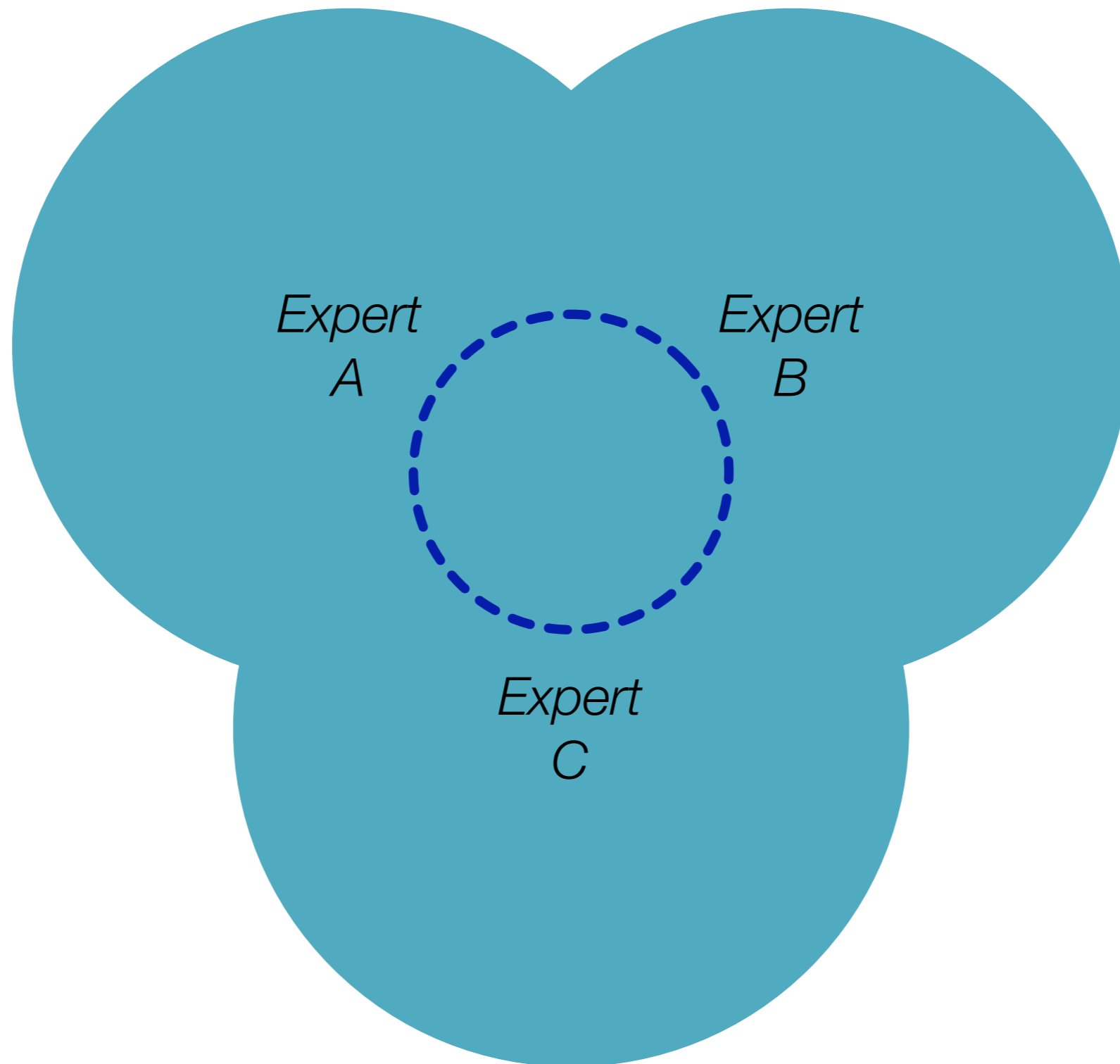
Wanted: the Relevant Knowledge



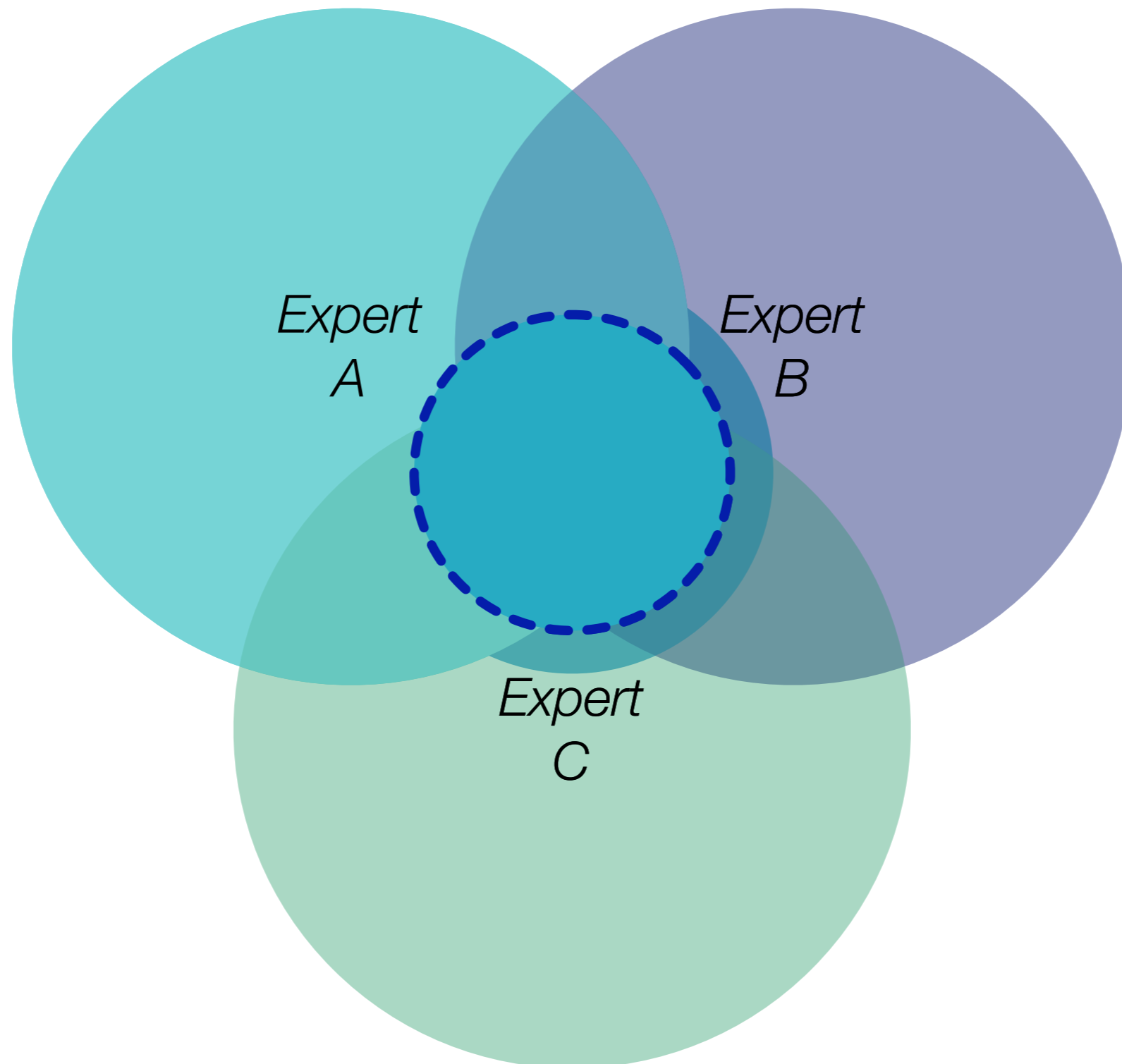
Stage I: Seeding the Field



Stage II: Harvesting the Replies

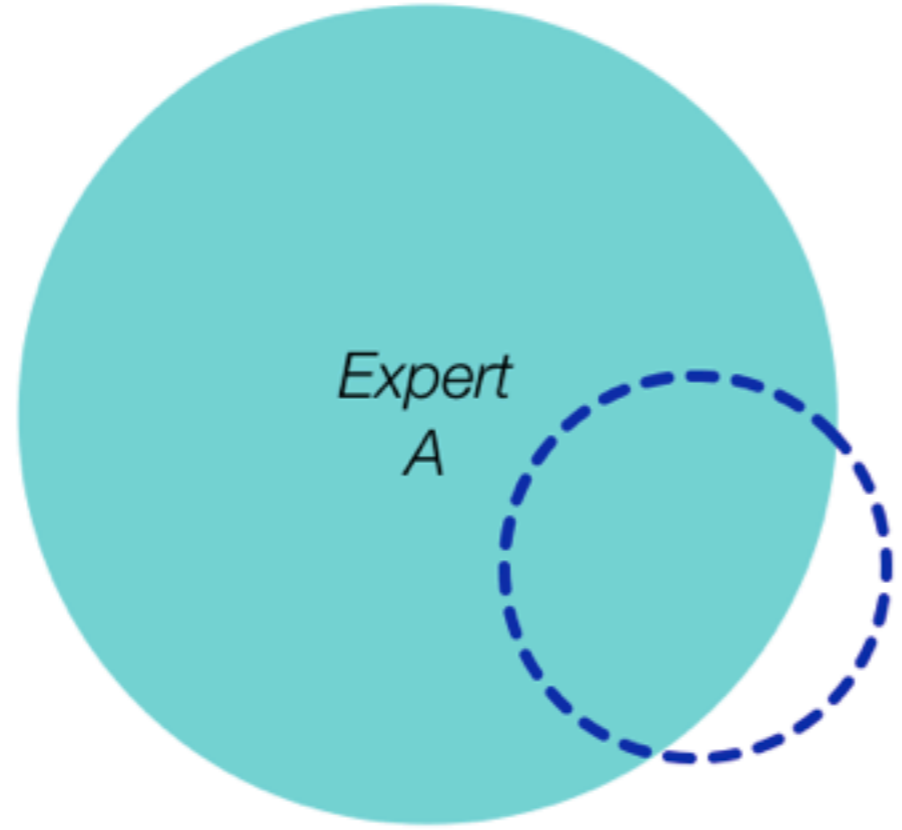


Stage III: Winnowing Down the Results



The Process

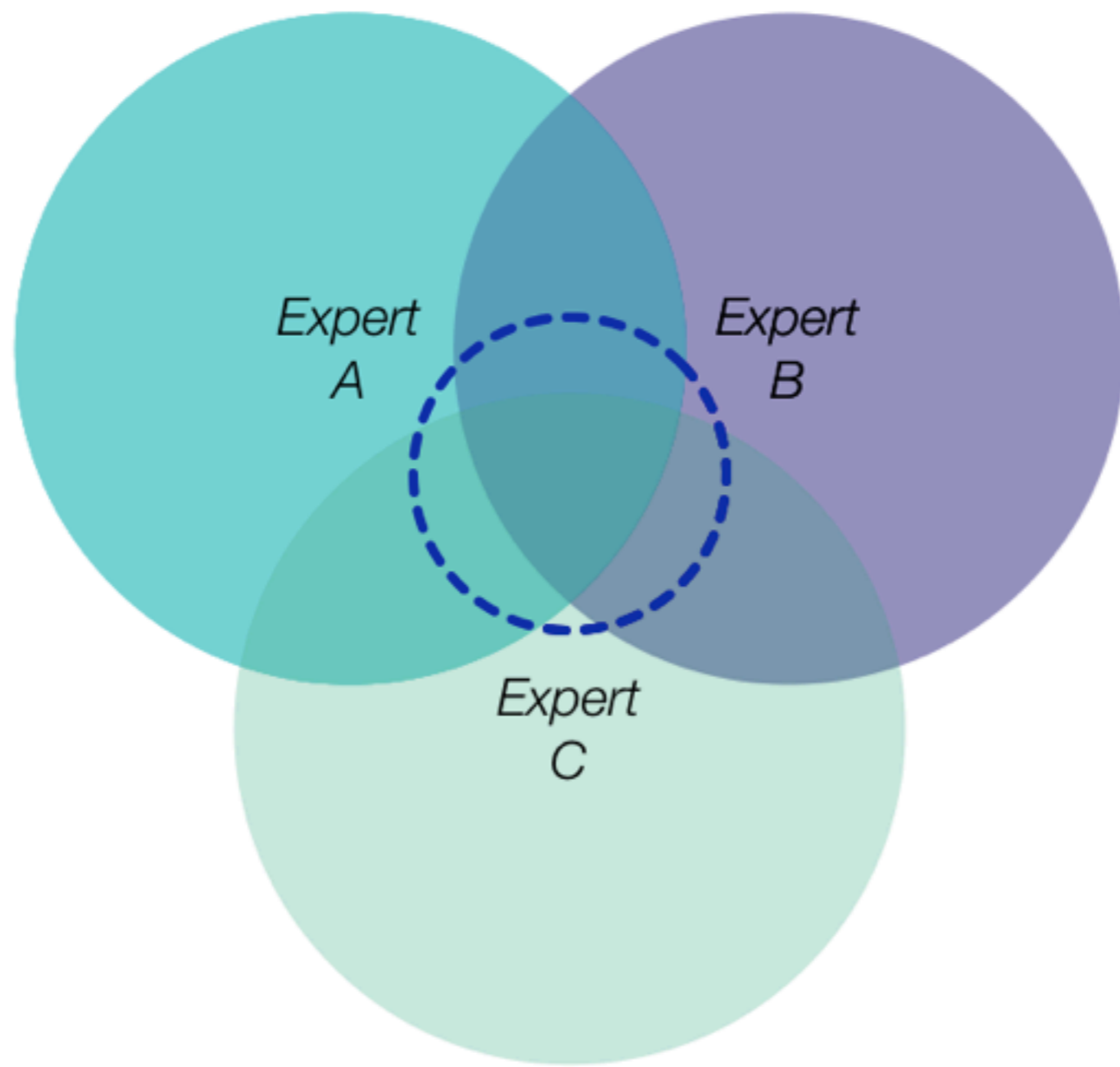
1. Starting the Thinking Process



Expert
A

“What interesting uses of technology in education have you seen over the past year?”

2. Asking the Question



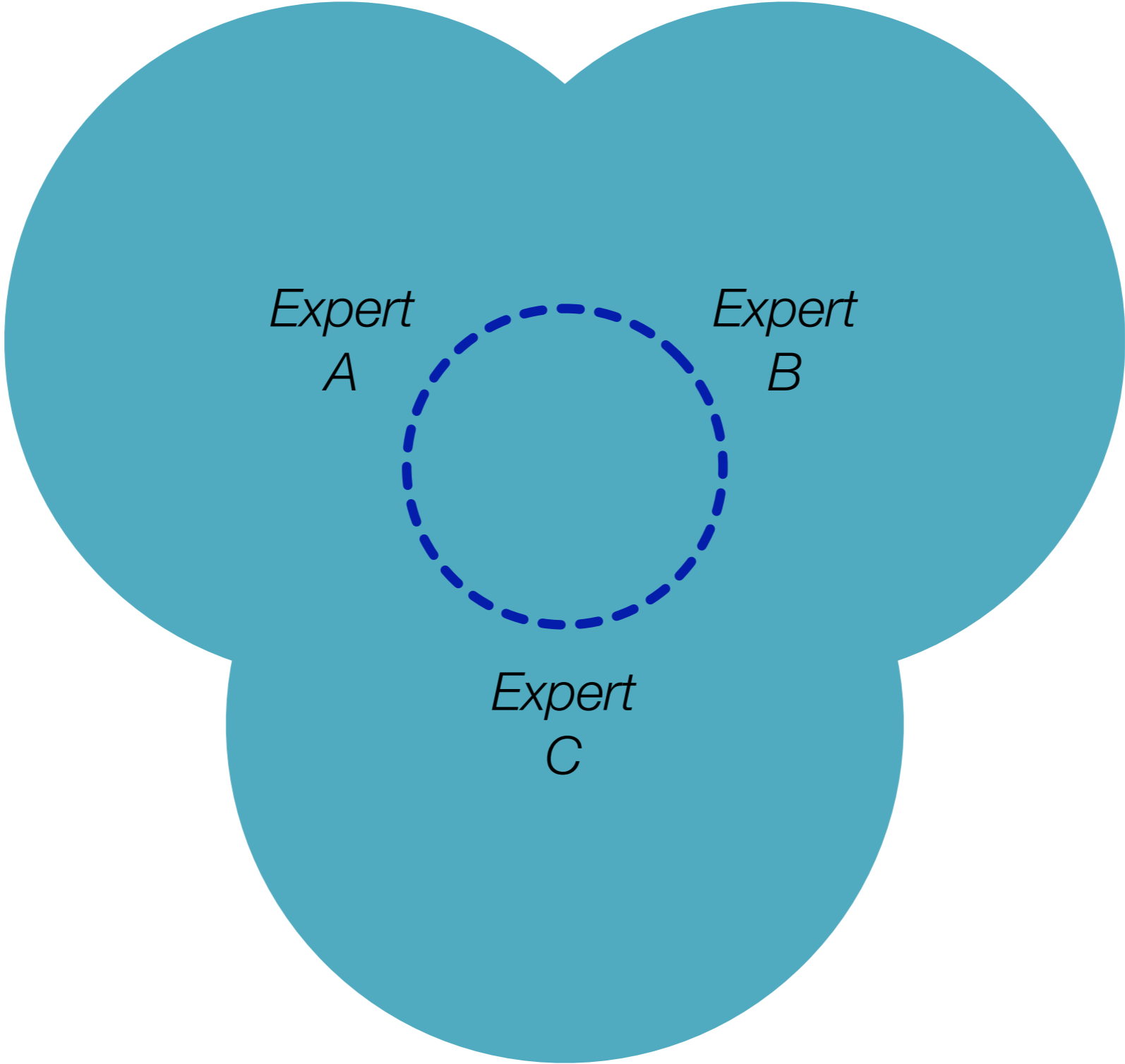
Expert
A

Expert
B

Expert
C

“What would you list among the established technologies that schools should all be using broadly today to support or enhance teaching, learning, or creative expression?”

3. Collecting the Replies



First Set of Replies

27 Participants – 50 Replies

What would you list among the established technologies that schools should all be using broadly today to support or enhance teaching, learning, or creative expression?

Ubiquitous (1 to 1) computing for all students & staff

interactive white board/ Smart board

video sharing

All content/courses online and available 24/7/365

Blog or equivalent site that allows students to communicate back and forth, then build upon that conversation.

one to one computers

Schools should be using Smartboard technology.

I believe wiki for collaboration

Google docs for sharing work

video conferencing

Communication using on-line forums

cellphone/smart phones

Wikis for student collaboration and teacher collaboration.

Readily available computers for students in a location (or cart) that students can each work on their own computer.

Moodle, for it's ability to customize resources to meet the needs of different classrooms and different learners.

Use of collaborative tools

videoconferencing

blogs, wikis, podcasts

web 2.0 apps

netbooks or laptops (1:1)

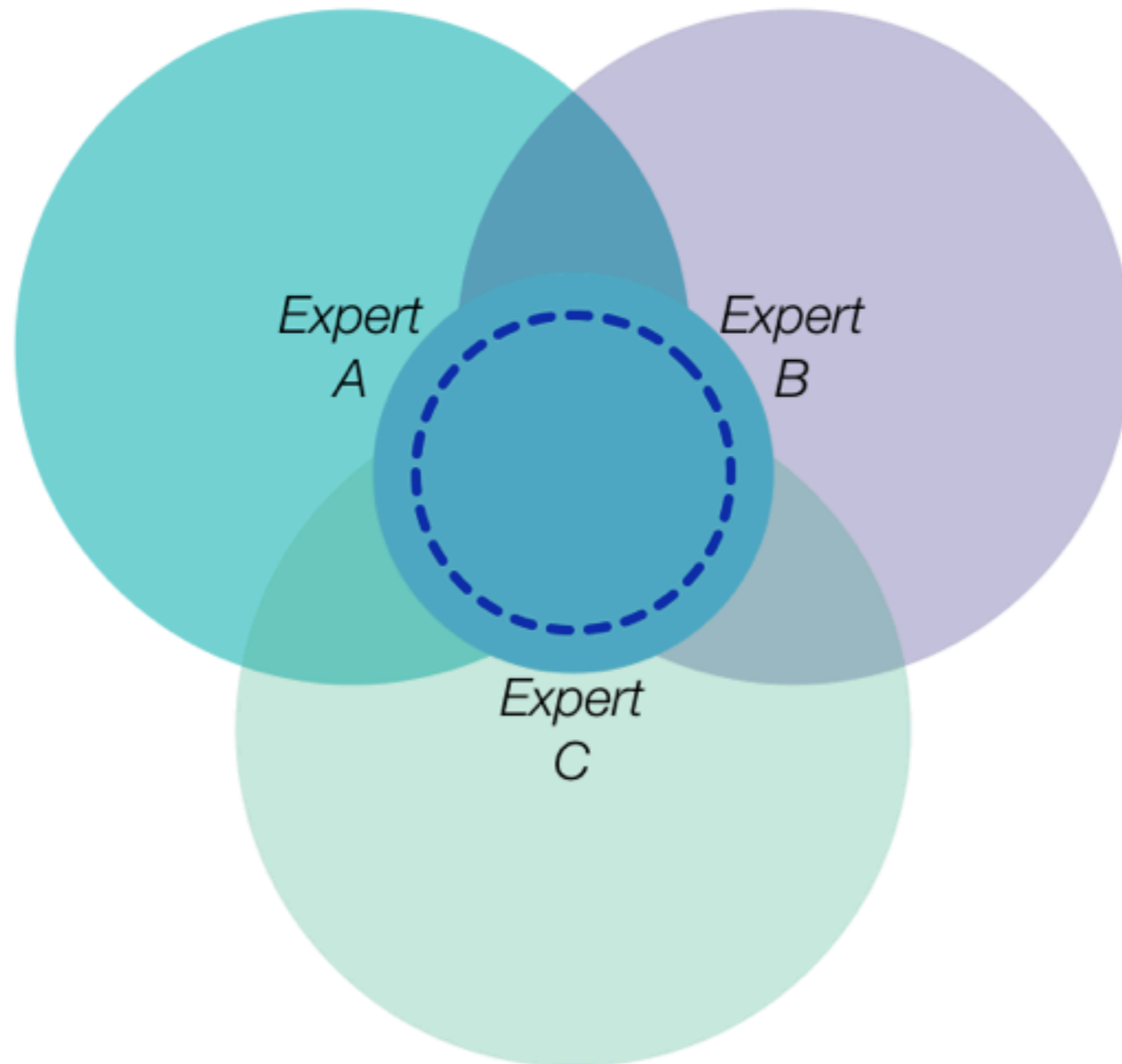
video cameras

smart phones

Web pages for creating a larger audience and arena for feedback

Students should become familiar with graphic design and image use, as well as the potential uses of those skills.

4. The First Round of Voting



The Voting Method

- Every participant gets a number of “tokens” to distribute among their preferred replies
- The number of tokens is determined by the number of replies, according to the following formula:

$$\# \text{ of tokens} = \sqrt{\# \text{ of replies}}$$

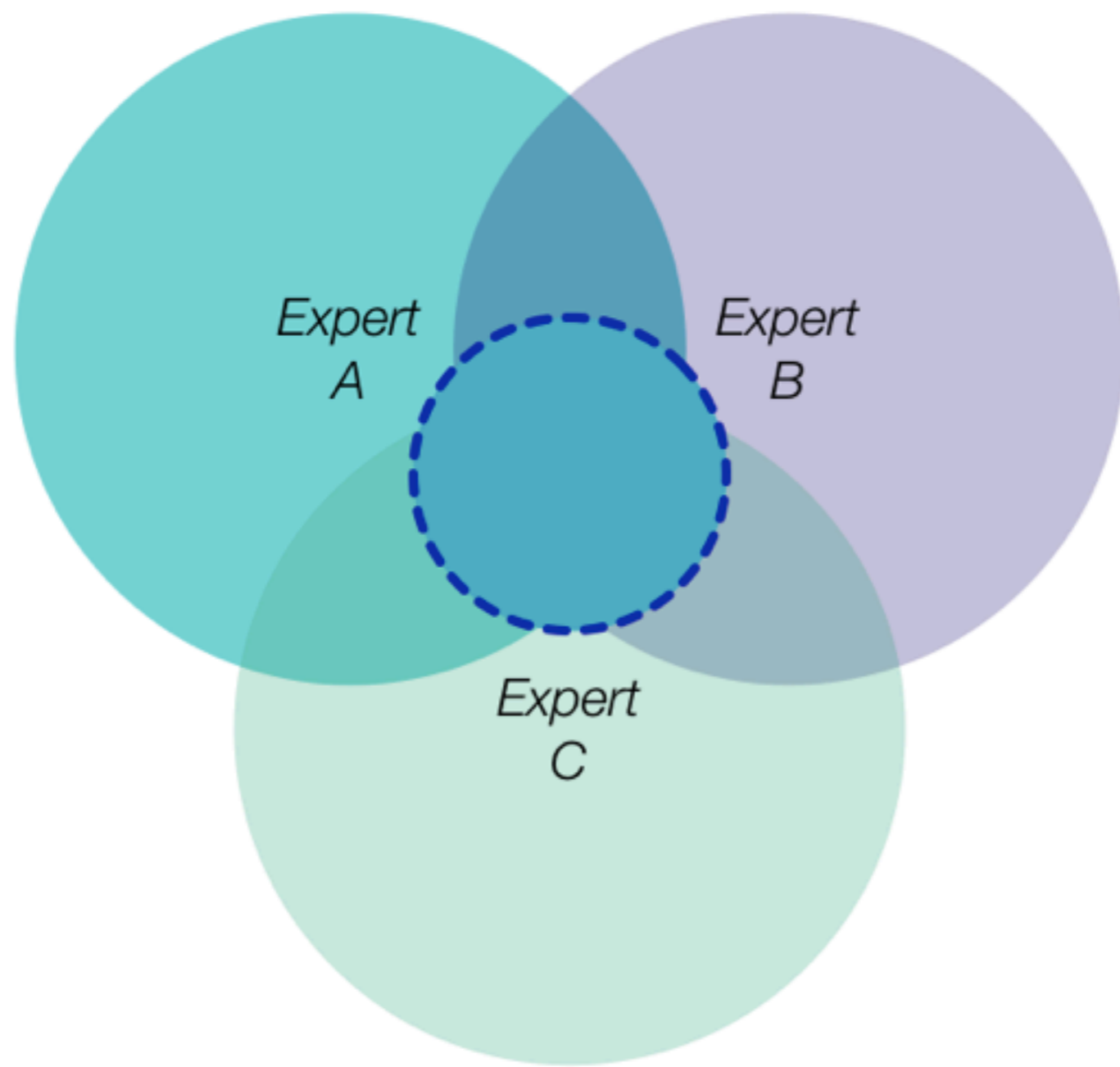
- A participant can distribute their tokens any way they want – for instance, if a participant got 7 tokens, they could:
 - Put 1 token on each of 7 different replies
 - Put all 7 tokens on one reply
 - Put 2 tokens on one reply, 4 tokens on a second reply, and 1 token on a third reply
 - ...
- Voting is private

Top 7 Replies Remaining

($\sqrt{50} \approx 7$ Tokens Per Voter)

- Ubiquitous (1 to 1) computing for all students & staff
- High speed internet
- Classrooms should have LCD projectors and document cameras connected to a computer (and the internet) to be used to enhance teaching and sharing
- Interactive white board/ Smart board
- Wiki for collaboration, Google docs for sharing work
- Online courses as option for all students
- Blog or equivalent site that allows students to communicate back and forth, then build upon that conversation

5. The Second Round of Voting



Expert
A

Expert
B

Expert
C

The Second Round Voting Method

- In this round, every participant gets exactly three tokens to distribute among their preferred replies
- As in the previous voting round, a participant can distribute their tokens any way they want – they could:
 - Put 1 token on each of 3 different replies
 - Put all 3 tokens on one reply
 - Put 2 tokens on one reply, and 1 token on a second reply
- As before, voting is private

Top Three Replies Selected (3 Tokens Per Voter)

1. Ubiquitous (1 to 1) computing for all students & staff
2. High speed internet
3. Classrooms should have LCD projectors and document cameras connected to a computer (and the internet) to be used to enhance teaching and sharing

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<http://www.nmc.org/horizon-project>

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